

REQUEST FOR PROPOSALS (RFP)
TO PROVIDE HEALTH CARE SERVICES

At the Terrell County Jail
In Dawson, Georgia
August 6, 2018

The Terrell County Board of Commissioners requests proposals for a comprehensive, health care delivery system at the Terrell County Detention Center, located at 3108 Albany Highway in Dawson, GA. The facility (the "Jail") houses both male and female detainees and some sentenced inmates, generally having sentences of less than 3 months, with some felony cases lasting longer. The average stay for a detainee is 90 days or less. There is a total of 54 beds including 8 female beds and including 1 isolation bed. The proposal should be based on an average daily population of 25 inmates for the next year. This proposal is to also include Terrell County Correctional Institute (C. I.) who houses a daily population of 147 to include county and state inmates. A proposal should be submitted for each agency.

To be considered a valid proposal, each organization submitting a proposal ("Proposer") must assure receipt by Terrell County of one original proposal and one duplicate at the following address not later than 5:00 p. m. local time Friday, August 31, 2018:

Terrell County Board of Commissioners
Attn: Charlene Farmer
P. O. Box 525
Dawson, GA 39842
Phone: 229-995-4476

It is the intent of Terrell County to award a health care contract for a one-year term beginning October 1, 2018 and ending September 30, 2019. Terrell County intends to include in the contract a right to automatically extend the term of the contract for additional one-year term, provided such extensions are in the best interest of the parties.

Terrell County reserves the right to reject, in whole or in part, any and all proposals received by reason of this Request for Proposals (RFP), Terrell County will not pay for any information herein requested, nor will Terrell County be responsible for any costs incurred by the Proposer. All proposals shall become the property of Terrell County upon submission. Terrell County reserves the right to negotiate the final price subsequent to the submission of proposals, from the selected qualified Proposers.

Questions concerning this RFP and any request to tour the facility must be directed to:

Chief Jailer Sondra Walker
Terrell County Sheriff's Office
3108 Albany Highway
Dawson, GA 39842
229-995-4488

The selection of a winning Proposer for contract will be made using the following three-step process:

1. In order to be initially selected, the Proposer(s) must meet the “Minimum Qualifications of the Proposers” as included in this RFP, and their proposal must satisfy both the “Mandatory Requirements for All Proposals” and the “Objectives of the RFP”, also contained in this RFP.
2. After the conditions outlined in #1 are met, Proposer(s) will be ranked based on the quality of the response to this RFP, experience in jails and or prisons of like size and complexity, price, and references.
3. One or more of the Proposers may be invited to make oral presentations to a selection committee or to the Commissioners, or to answer questions.

If a final award is made, such award will be made to the Proposer who meets the above stated selection sequences and is judged best able to provide a health care delivery system at the Jail/C. I.

Proposals which do not meet the mandatory requirements will be considered non-compliant and rejected. After the evaluation of the proposals and the selection of the successful contractor, all Proposers will be notified in writing of the selected firm.

For Terrell County:

By: Sondra Walker
Chief Jailer

OBJECTIVES OF THIS RFP

Each response will be evaluated as to its achievement and compliance with the following stated objectives:

1. To deliver high quality care services that can be audited against established standards.
2. To operate the health care program in a cost-effective manner with full reporting and accountability to the Sheriff or Chief Jailer and Warden or Terrell County.
3. To operate the health care program at staffing levels agreed-to, and use only licensed, certified and professionally trained personnel.
4. To implement a written health care plan with clear objectives, policies, and procedures.
5. To maintain an open and cooperative relationship with the administration and staff of the Jail/C. I.
6. To maintain complete and accurate records of care and to collect and analyze health statistics on a regular basis.
7. To operate the health care program in a humane manner with respect to the inmate's right to basic health care services.
8. To provide for a fair and objective evaluation of proposals that will result in a mutually satisfactory contract between the successful Proposer and Terrell County.

MINIMUM QUALIFICATIONS FOR ALL PROPOSERS

Terrell County requires that any Proposer meet the following minimum qualifications. Failure to meet each of these qualifications may result in the Proposer's disqualification.

1. The Proposer must be organized and existing for the primary purpose of providing correctional health care services, and must currently have active contract relationships with at least five (5) county jails and or correctional facilities.
2. The Proposer must carry professional liability insurance in an amount of \$1,000,000 per occurrence and \$3,000,000 in the annual aggregate. This insurance must cover the Proposer organization and all of its employees, and Proposer must provide proof of the same level of coverage for sub-contractors used. A certificate of insurance naming Terrell County as additionally insured must be submitted prior to execution of any contract. This certificate must name Terrell County as an additional insured party. A sample certificate showing actual coverage limits must be submitted with the proposal.
3. The Proposer must have at least five (5) continuous years of corporate experience in administering correctional health care programs.
4. Proposer must also provide general liability insurance coverage of at least \$1 million combined single limits, and automobile liability coverage for owned, non-owned, and rented automobiles. A sample certificate showing actual coverage limits must be submitted with the proposal.
5. The Proposer must demonstrate its ability to provide a health care system specifically for a correctional facility like Terrell County Jail/C. I. It must be able to demonstrate that it can complete the startup process in 30 days from the contract award date, and that it has a proven system of recruiting staff and adequate support staff in its central office capable of competently supervising and monitoring its operation.

MANDATORY REQUIREMENTS FOR ALL PROPOSALS

Proposals need not be in any particular form. All proposals, however, must contain the following special information:

1. All proposals must contain sufficient information concerning the Inmate Health Care Program that the County representatives may evaluate whether or not the Proposer meets “Minimum Qualifications for all Proposers”.
2. All proposals must list by name, address and administrator name (with phone number) at least five correctional institutions where Proposer is providing medical care and the length of time each contract has been in effect. This list will be used as a source of reference for the Proposer.
3. A statement that the policies and procedures for the medical program will be developed by the Proposer and will be based on the standards developed by the National Commission on Correctional Health Care (NCCHC).
4. All proposals must contain a full and complete staffing plan with a statement as to the staff positions and titles, and the number of actual hours per week to be worked on-site at the Jail. Also, the proposal must state clearly how any temporary vacancy will be handled, and whether each scheduled shift will be worked during such vacancy.
5. The proposal must explain in detail how medical care for inmates at both facilities will be delivered.
6. All proposals must contain a specific annualized price for a base population of up to 25 inmates for all medical care rendered under the resulting contract, considering the requirement of #8 below. Provider may state on annualized price for the first year of the contract (and monthly price) and another annualized price (or price escalation factor) for subsequent year(s). Any other exceptions to the specific price shall be stated, such as per diem charge for an increase in average daily population above the base level.
7. Each proposal shall describe how billing to Terrell County will be handled, and the expected terms for payments by the County to the Proposer.

8. At a minimum the proposer agrees that they will provide and pay for all the following items. The specific item or classification for covering the cost for each item should be explained fully. The line items or categories of costs are listed below:
- a) Nurse wages and benefits
 - b) Physician medical director on-site
 - c) Any other on-site program provider (Dentist, Mental Health, Etc.)
 - d) Policies and Procedures development
 - e) Medical supplies
 - f) Minor equipment (over \$500 per single item or unit)
 - g) Repairs on existing equipment
 - h) Over-the-counter medications
 - i) Clinical lab procedures
 - j) Office supplies
 - k) Folders and forms
 - l) Travel expenses
 - m) Long-distance phone calls
 - n) Publications and subscriptions
 - o) Any necessary pharmacy licenses/permits
 - p) Medical hazardous waste disposal
 - q) All required insurance as specified in the RFP
 - r) Administrative services (cell phone, fax machine, internet connection, etc.)
 - s) Training for officers in the jail on various topics
 - t) All other specific on-site medical services
 - u) Off-site medical services
 - v) On-site mental health services to include option to increase services to 20 hours per week
 - w) Off-site mental health services
 - x) X-ray services on-site
 - y) X-ray services off-site
 - z) On-site dental services
 - aa) Off-site dental services
 - bb) Formulary prescription medications for county inmates
 - cc) Non-formulary prescriptions medications for county inmates

Each line item above must be assigned a responsibility either for Proposer to pay, or Proposer to pay with limitations, and if limited, then a reference to the proposal section where the limits are explained.

9. In order to better understand all of the working terms being proposed, the Proposer shall provide with its response to this RFP a sample contract for consideration, in case the Proposer should be awarded the contract.
10. Proposer must be willing to sign a contract within 10 days of contract award date and be ready to begin on October 1, 2018.

SCOPE OF THE CONTRACT

The Proposer who is selected to provide the services described in the RFP (hereinafter “Provider”) shall be the sole supplier and/or coordinator of the health care delivery system at the contracted Terrell County facilities (the “Jail” and “C. I.”). Provider shall be responsible for all medical care for all inmates at the Jail/C.I. The term “medical care” includes both “mental health care” as well as “dental care”. This responsibility of Provider for the medical care of an inmate commences with the commitment of the inmate to the custody of the administration of the Jail/C. I. and ends with the discharge (or temporary release) of the inmate from the custody of the County at the Jail/C. I.

Inmates housed in these correctional facilities not covered under the terms of this RFP, or the resulting contract, will not be included in the Provider’s responsibility while they are housed at other facilities or while being transported. Inmates held in the Jail/C. I. for other jurisdictions such as other counties or the U. S. Justice Department will be included in the count, and the on-site care for these inmates will be the responsibility of the Provider for nursing and physician care, any supplies used, and for over-the-counter medications. Other medical costs which can be identified for specific inmates such as prescriptions, x-rays, dental procedures, and all off-site medically related consultations and procedures will be billed back to the originating agency, either by the County, the actual community agency providing the care, or by the Provider.

SPECIFICATIONS

The winning Proposer hereafter referred to as “Provider”, will operate under the following Specifications with regard to the resulting contracted program, unless other terms are agreed to by each of the parties.

1. Health care services must be provided in substantial compliance with the *Standards for Health Services in Jails*, 2014 Edition, published by the National Commission on Correctional Health Care (NCCHC).
*Provider will provide 24 hour/7 days per week coverage or other recommended coverage as needed.
2. Provider must recruit, interview, hire, train and supervise all health care staff and such health care staff must be adequate to meet all conditions and specifications as set forth in this RFP, the proposal selected, and the resulting contract. All medical staff providing services under this contract must be licensed to practice in the State of Georgia.
3. Provider shall review the Receiving Screening form that is completed by officers on all new commitments to the Jail within twenty-four (24) hours of arrival at the intake area. Such review shall be conducted by a licensed medical professional.
4. The Receiving Screening should include all elements covered by Standard J-30 of the *Standards for Health Services in Jails*, 2014 Edition, published by the National Commission on Correctional Health Care (NCCHC).
5. A standard form will be used for purposes of recording the information of the Receiving Screening and will be included in the health record of the inmate; and
6. Provider shall perform a comprehensive Health Assessment on any inmate within fourteen (14) calendar days (or such other stricter time limit as required by statute or controlling authority) of the arrival of the inmate at the Jail. Such assessment shall be performed by a qualified medical professional.
7. Provider shall identify the need, schedule, and coordinate all non-emergency and emergency medical care rendered to inmates inside or outside the Jail, and pay for such care unless limited as to payment responsibility.

8. Provider shall identify the need, schedule, and coordinate any hospital care of any inmate of the Jail, and pay for such care unless limited as to payment responsibility. This shall include all institutional charges, physician charges and any and all additional charges for medical care. This also includes responsibility for making emergency arrangements for ambulance service to the inpatient facility and reimbursement to the local ambulance organization for the services provided.

SPECIFICATIONS

9. Health Care Services must be provided in compliance with the American Correctional Association Accreditation requirements.
10. Thoroughly examine all billing for offsite services and resolve all charges that are in error or inconsistent with negotiated fee schedules.
11. Provider shall identify the need, schedule, and coordinate all physician services rendered to inmates inside or outside the Jail, and pay for such care unless limited as to payment responsibility. At a minimum, Provider shall identify a “responsible physician” who shall conduct sick call and generally provide such care as is available in the community. The “responsible physician” or another covering physician shall be on call to the nurse seven (7) days per week, twenty-four (24) hours per day for emergency situations.
12. Provider shall identify the need, schedule, and coordinate all supporting diagnostic examinations, both inside and outside the Jail, and pay for such care unless limited as to payment responsibility. This includes laboratory testing procedures.
13. Provider shall provide the necessary follow-up for health problems identified by any of the screening tests or laboratory tests.
14. Provider shall identify the need, schedule, and coordinate mental health services rendered to inmates inside the Jail, and pay for such care unless limited as to payment responsibility. The cost of court-ordered evaluations and any inpatient hospital commitments at a state facility will not be a part of the provider responsibility.
15. Provider shall provide a total pharmaceutical system for the Jail beginning with the physician’s prescribing of medication, the filing of prescription, the administration of medication, and the necessary record keeping. The Provider shall be responsible for the costs of all drugs administered, unless limited as to payment responsibility.

16. The pharmaceutical system shall include prescription medications and over-the-counter medications. All prescription medications shall be prescribed by the responsible physician. All controlled substances, syringes, needles and surgical instruments will be stored under security conditions acceptable to the Jail.
17. Provider shall provide and pay for all equipment and supplies (or specify otherwise) that are used in the health care delivery system being proposed for the Terrell County Facility.
18. Provider shall maintain complete and accurate medical and dental records separate from the Jail confinement records of the inmate. In any criminal or civil litigation where the physical or mental condition of an inmate is at issue, Provider shall provide the Sheriff or County Official with access to such records and, upon request, provide copies.
19. Provider shall provide a consultation service to the Sheriff or Chief Jailer or County Official on any and all aspects of the health care delivery system at the Jail, including evaluations and recommendations concerning new programs, architectural plans, staffing patterns for new facilities, and on any other matter relating to this contract upon which Terrell County seeks the advice and counsel of the Provider.

GENERAL CONDITIONS

1. The duration of this contract shall be from October 1, 2018 until September 30, 2019. Thereafter, this contract may be extended, upon agreement of the parties, for any number of subsequent one-year terms.
2. The health care delivery system must conform to State standards for medical services provided in correctional institutions as established by the Department of Corrections or other appropriate State authority, or by statute. The system must be in substantial conformance with the *Jail Health Standards*, 2014 Edition, developed by the National Commission on Correctional Health Care (NCCHC).
3. Provider shall be required to examine and treat any inmate in segregation or otherwise unable to attend sick call in the cell of said inmate. Provider shall be required to render emergency care at any location on Jail property.
4. Provider shall have no responsibility for security at the Jail/C. I. or for the custody of any inmate at any time, such responsibility being solely that of the Jail and C. I. Provider shall have sole responsibility in all matters of medical, mental health and dental judgement. Provider shall have primary, but not exclusive, responsibility for the identification, care and treatment of inmates requiring medical care and who are "security risks" or who present a danger to themselves and others. On these matters of mutual

concern, the Sheriff or other County Official and his staff shall support, assist and cooperate with Provider, and Provider shall support, assist and cooperate with the Sheriff, Chief Jailer or other County Official whose decision in any non-medical matter shall be final. All decisions involving the exercise of medical, mental health or dental judgement are still the responsibility of the Provider.

5. Provider shall indemnify and hold harmless the Terrell County Sheriff, Terrell County and their agents, servants and/or employees from all claims, actions, lawsuits, damages, judgements or liabilities in connection with the provision of its services at the Jail.
6. Provider shall have professional liability insurance coverage with limits of at least \$1,000,000 per occurrence and \$3,000,000 in the annual aggregate under such coverage. This insurance shall specifically cover provider and the services provided under this contract. Evidence of such insurance shall be presented to the County prior to the execution of the contract. Failure to maintain such insurance shall be grounds for immediate termination of this contract.
7. Provider must also provide general liability insurance coverage of at least \$1 million combined single limits, and automobile liability coverage for owned, non-owned, and rented automobiles. A certificate of insurance naming Terrell County as additionally insured must be submitted prior to execution of any contract. A sample certificate showing actual coverage limits must be submitted with the proposal.
8. Policies and Procedures of the Provider relating to medical care are to be established and implemented solely by the Provider. In area that impact upon the security and general administration of the Jail, the Policies and Procedures of the Provider are subject to review and approval of Terrell County.
9. Either party to the contract may terminate the Agreement with or without cause by giving at least 60 days written notice to the other party.
10. Neither the obligations nor the rights of the Provider under any resulting contract may be assigned by the Provider without the express written consent of Terrell County, whose consent shall not be unreasonably withheld.
11. The resulting contract shall be governed by and construed according to the laws of the State of Georgia.

